



With the COVID-19 (Corona virus) outbreak in the news and medical community, we want to assure our guests that ESPM Vacation Rentals takes the health and safety of our patrons and employees to heart. **As of this time, we are still open and actively taking bookings for our properties after April 15th. Due to the temporary short term rental moratorium the Town of Kiawah Island has enacted stating existing reservations will be honored but we are prohibited from making new bookings for stays prior to April 15th. If you have a secured reservation in that time frame we are still honoring it as usual. If you would like to make a booking after April 15th we are here and ready to help!**

We continue to coach and counsel our staff on proper protocol and appropriate hygiene steps. We have increased the frequency and detail of our cleaning of hard surfaces beyond our normal routines, particularly points of common contact such as doorknobs, light switches, TV remotes, etc. Our linen is sent off to commercial laundry facilities which thoroughly clean and sanitize sheets and towels through DHEC regulated standards. We continue to closely monitor all changes and operating procedures put forth by the CDC, WHO, and state and federal health guidelines as they relate to the virus and will work hard to ensure a safe environment for everyone's safety and well-being. If you have any concerns or questions please don't hesitate to reach out via email to reservations@espmcharleston.com or sign up for our newsletter for updates. For more information on the COVID-19 virus and safety precautions and symptom please see the CDC's official website:

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

Sincerely,

The Staff at ESPM Vacation Rentals